

Adult Protective Services Success Story

****The name of the alleged victim has been changed to protect her identity.****

Louise has a cognitive impairment and requires personal assistance to meet her daily needs. Unfortunately, her previous caregiver stopped providing care without making other arrangements or notifying anyone. Louise struggled to live on her own, and within several months her home was filled with trash. She had no working lights, hot water, or usable appliances, despite the fact that she had sizable financial assets. Her home was in a private, rural area, so no members of her community knew of her living conditions.

APS was contacted because Louise was seen in her local community confused and disoriented. Within 72 hours of receiving the report, an APS Investigator was onsite and acted immediately to coordinate community support and to arrange for long overdue medical care. Louise now lives in a clean home with new appliances in good working order. She has a guardian, a case manager to help her with life skills and other services, and ongoing support including shopping and participation in community events.

In addition to the support provided Louise, APS recommended the previous caregiver be placed on the Adult Abuse Registry so they would not be able to work with vulnerable adults in the future.